

Arkansas Foundation for Medical Care

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Survey Instruments and Purpose

Survey Instruments	CAHPS Health Plan Survey
Version/Population	Medicaid – Adult and Child
Languages	English, Spanish
Additions/Changes to Instruments	<p>Supplemental questions for Adult questionnaire:</p> <ul style="list-style-type: none"> • Smoking • Special Utilization (wheelchair, nebulizer) <p>Supplemental questions for Child questionnaire:</p> <ul style="list-style-type: none"> • Dental • Prescription Medications • Emotional and Behavioral • Special Utilization (wheelchair, nebulizer)
Purpose of Project	Report data to State

Survey Administration

Administered Since	1998- administered every year, data submitted to the National CAHPS Benchmarking database every other year.
Administration Mode	HEDIS protocol (mail with telephone followup).

Uses of Survey Results

Reporting	This organization collects data and forwards it to the State.
Quality Improvement	
Marketing/Publicity	

3/1/2006